

For assistance with set up for either parish:
 St. Paul Rectory Phone: 781-749-0587
 ONLINE GIVING ASSISTANCE: Mon-Fri, 8:30am-4pm
 EMAIL: lindaresca.stpaul@gmail.com

TO SET UP YOUR ONLINE GIVING ACCOUNT:

1. Visit the parish website at resurrectionhingham.org or www.stpaulhingham.net – then click on the ConnectNow Giving button to be directed to the updated Online Giving site
Resurrection Parish: <http://connectnowgiving.parishsoft.com/res>
St. Paul Parish: <http://connectnowgiving.parishsoft.com/sph>
2. Click on **First Time? >> New User Registration** – you will enter your personal information and create a password. The password must be at least 8 characters and must contain a combination of letters and numbers.
3. Please note that you will now automatically be on the **Give Now** screen. This is for a one-time payment. To set up **Automatic Recurring Donations**, click on the **Scheduled Giving** tab. Also note that this screen defaults to the credit card payment screen. While Resurrection and St. Paul Parishes allow you to use credit cards for payments, you are encouraged to use your checking or saving accounts so that the church will not incur more fees. If you do use your credit card, you will be given an option to incur the fee on your end. To use a bank account, click on the **USE CHECKS** icon.

4. **Choose a Fund** – select Offertory for parish operating support. Other Funds include Grand Annual, Gift or the special collection funds that are occurring at the time. You can use the Online Giving system for special collections throughout the year using the Give Now (one time gift) tab and selecting the corresponding fund.
5. **Select a Frequency** – contributions can be made weekly, bi-weekly, twice a month or monthly.
6. **Submit.** You are all set – your automatic contributions are set up and will go directly to the bank account of your selected parish. Thank you again for your continued support.

FAQ

Frequently Asked Questions

- **Is ConnectNow Giving safe?** Online Giving meets the highest banking-level security standards set forth by the Payment Card Industry (PCI) to ensure safe and confidential transactions. In fact, your banking information is encrypted in the system and is not accessible to any users or administrators of the ConnectNow Giving system. When you manage your own account information, your church never needs to handle checks or worry about locking up documents containing your account information. And you'll always be certain that your gifts are direct-deposited into your church's account.
- **Is there a cost to use ConnectNow Giving?** There is no cost to our parishioners to use online giving.
- **If I would like to give to St. Paul's and Resurrection Parishes, do I need to have separate accounts?** Yes, although the parishes are part of a Collaborative, the finances remain separate. Both parishes use the same Online Giving systems, but separate log in accounts are required.
- **If I had an online account on the previous St. Paul's Online Giving system, do I need to create a new account?** Yes, the old system is not linked to the new system at all. A new set up is required. If you would like record of your previous giving, you may contact Linda Resca at the rectory. If your account was managed by the parish office, your contributions have been transferred. To make changes, please contact Linda.
- **Am I required to make a five-year commitment to my gift?** No, you may have noticed that when you enter a scheduled recurring gift, the system selects an end date five years out. This is a system selected date. You can start and stop your Online Giving at any time.
- **Do I need to have Offertory Envelopes if I give online?** This is a personal preference. Some parishioners like the idea of putting a "donation" in the basket. You may put an empty envelope in the collection basket and note that you have given online. The other good reason to have the envelopes is for the special collections. When you select a recurring offertory gift online, that money only goes to Offertory – we do not put a portion of it toward special collections. You may choose to donate to special collections online – they come up close to the date of the collection – or you may donate with check or cash using the special collection envelope. Some parishioners do not like paper waste and prefer not to have envelopes. The choice is yours. Receiving collection envelopes is not mandatory.
- **Do I need to set this up myself or can my account be managed by the parish?** Either way. We are happy to assist you in setting up the account yourself so that you can make changes on your own at any time. OR, we are happy to set up the account for you on our end. You can call any time to make changes and updates. You don't even need to have a computer to have an online account. We can set it up for you.